



SONOMA VALLEY HOSPITAL FOUNDATION

Inspiring Support for Sonoma Valley Hospital

News From Sonoma Valley Hospital Foundation March 2024



 SONOMA VALLEY HOSPITAL
FOUNDATION

“ One of the things that drew me to this medical community 5 years ago, was that it was a self-sustained environment—community support made the 3D mammo possible, and it remains clear to me that this town believes in and supports our hospital. ”

Alexis Alexandridis, MD
Supporter
Former SVHF Board Member

svhfoundation.com
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New 3-Tesla MRI Arrives at SVH

The arrival of the state-of-the-art MRI is the culmination of the capital campaign supported by our community for the new diagnostic center at SVH. It is the final piece of equipment to be installed and is similar to what is used at our affiliate, UCSF Health.

"It is a minor miracle to have this magnet and technology at our rural community hospital. I can't thank our community enough for making this possible," said Dr. Adam Nevitt, Chair of Radiology at SVH.

Simon Blattner, who chaired the capital campaign that raised \$21M+ for the new diagnostic center, commented, "It is amazing to see the results of our

community's support for our hospital and its quest to have the best facilities and equipment available for all of us. This new 3T MRI is a testament to the generosity of our community and the tenacity of our hospital."

Expected to complete the final inspections and staff training in the coming weeks, the 3T MRI will be available for patient use soon!



Impact of Epic/MyChart on SVH

This past year our community supported \$770,000 toward Sonoma Valley Hospital's conversion to using the Epic/MyChart electronic health record (EHR). The philanthropic response from our valley helped SVH make the \$4M+ transition to this new platform.

There were two primary drivers for this transition; modernizing our EHR to the best available product that is patient friendly and compatible with every major healthcare institution in our region (including our affiliate UCSF Health); and initiating the increased revenue for SVH that comes with a more efficient and effective EHR.

We heard immediate positive feedback from our patients after the conversion, with an appreciation for a simpler, more compatible system that enabled them to better track their health journey. And last week SVH CEO, John Hennelly, shared with the SVHCD Board the initial data points for the increased revenue for our hospital. **Since the installation of Epic/MyChart SVH has seen a 6.3% increase in cash payment collections from insurance companies** due to efficiency in billing.

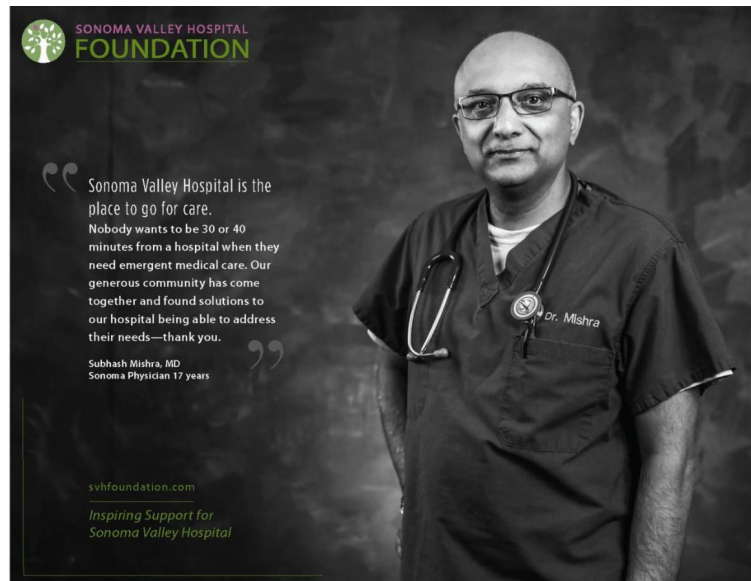
"With so many small independent hospitals like ours operating on tight margins, every revenue opportunity is important," said John. "We expected that having the Epic/MyChart EHR would increase revenue for our hospital and it is gratifying to see it do so. It could not have happened without our community's support and our dedicated team at SVH who made the transition possible. A huge thanks to all who were a part of this successful venture for Sonoma Valley Hospital."

Grateful Patients Share Their Thoughts...you can, too (see link at bottom)

Every week we receive a rollup report from Rate My Hospital, the third-party firm that surveys our patients directly after they have received services.

SVH's overall scores are consistently 4.7 and higher on the 5-star rating system.

Perhaps most impressive and inspiring about the feedback are the written comments. This is one comment we received this month:



"My visit to the Sonoma Valley Hospital Medical Imaging center today was exceptional and worth commenting on. I had not been there for a few years and was visualizing my visit to the tiny and moderately dreary old Imaging Center, but when I arrived, I was very pleasantly surprised to discover it in its beautifully remodeled state which made for a lovely start to my visit.

Everyone that I interacted with was friendly and kind including the girl behind the front desk, and especially my CT scan technician Lily, who made the procedure very simple and comfortable for me due to her professionalism and kindness.

I was very impressed with the speed and ease of the process and the openness of the CT machine and the room. I was in and out of there in what felt like only 20 minutes! I have also received my test results online already which were happily unremarkable. Thanks very much to the whole team!"

We are always looking for constructive feedback---if you would

like to [rate your SVH experience on Google Reviews please click here](#) and then go to the 'Write A Review' box.



[Inspiring Support For Sonoma Valley Hospital](#)

Thank you for your continued support of our hospital through the Sonoma Valley Hospital Foundation and helping to ensure quality healthcare for our Valley!

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